

Associated domains

Associated domains kan användas för att ta kontroll över alla konton som har registrerats i Zoom med er domän.

Verifiering

Det första som behöver göras är att verifiera mot Zoom att ni är ägare av domän och subdomäner.

Gå till Admin Account Management Account Profile och lägg till era domäner under *Associated domains*.

Add Associated Domains

marine.gu.se, student.gu.se, it.gu.se

Add

Cancel

När domänerna är tillagda behöver de verifieras på något sätt.

nutrition.gu.se (Not Verified)	Verify	Delete
cci.sahlgrenska.gu.se (Not Verified)	Verify	Delete
cmp.sahlgrenska.gu.se (Not Verified)	Verify	Delete
genomics.sahlgrenska.gu.se (Not Verified)	Verify	Delete
mail.sahlgrenska.gu.se (Not Verified)	Verify	Delete
sahlgrenska.gu.se (Not Verified)	Verify	Delete
mpe.sahlgrenska.gu.se (Not Verified)	Verify	Delete
proteomics.sahlgrenska.gu.se (Not Verified)	Verify	Delete
samfak.gu.se (Not Verified)	Verify	Delete
sant.gu.se (Not Verified)	Verify	Delete
entrepreneur.gu.se (Not Verified)	Verify	Delete
ethnology.gu.se (Not Verified)	Verify	Delete
saco.fack.gu.se (Not Verified)	Verify	Delete
seko.fack.gu.se (Not Verified)	Verify	Delete
st.fack.gu.se (Not Verified)	Verify	Delete
lun.gu.se (Not Verified)	Verify	Delete
sfipanel.gu.se (Not Verified)	Verify	Delete

Ett enkelt sätt att verifiera era domäner är att lägga till ett TXT record per domän.

Verify your domain: sahlgrenska.gu.se

Choose one of the following methods to verify your domain

- ☒ Add TXT Record to your domain (Need to login your domain host)
- ☐ Upload an HTML file to your domain
- ☐ Add a <meta> tag to your domain's page
- ☐ Request manual approval from Zoom Support

Next

Cancel

Här är en csvfil som är klar för import till DNS.


Text Import - [Zoom%20DNS%20TXT%20records_2020-08-19%20batch2.csv]

Import

Character set: Unicode (UTF-8)
Language: Default - Swedish (Sweden)
From row: 1 - +

Separator Options

☐ Fixed width
☒ Separated by

☐ Tab
☒ Comma
☐ Semicolon
☐ Space
☐ Other

☐ Merge delimiters
☐ Trim spaces
String delimiter: "

Other Options

☐ Format quoted field as text
☐ Detect special numbers

Fields

Column type:

	Standard	Standard	Standard	Standard	Standard
1	spa.gu.se.	300	IN	TXT	"ZOOM_verify_zUDEYDvYRSCTcb8p81_8Iw"
2	mailer.mednet.gu.se.	300	IN	TXT	"ZOOM_verify_z2Cp_WCT8--5ezj0B0X_Q"
3	mkm.gu.se.	300	IN	TXT	"ZOOM_verify_yzCtt2NDSA-nI49N7oMKMg"
4	gmm.gu.se.	300	IN	TXT	"ZOOM_verify_yyyLzSa0RZ-68MR7HAvo2g"
5	phonsa.gu.se.	300	IN	TXT	"ZOOM_verify_ytoq3JpxT-6iDz6p5n3Y_w"
6	ethnology.gu.se.	300	IN	TXT	"ZOOM_verify_YgP0mwy1QjG-nnP7ctzugQ"
7	seko.fack.gu.se.	300	IN	TXT	"ZOOM_verify_Xyg6Kax7R1a83MLzqjgvTw"
8	socav.gu.se.	300	IN	TXT	"ZOOM_verify_XWnEeSEKQFWQEU2_lCox-Q"
9	sskkii.gu.se.	300	IN	TXT	"ZOOM_verify_WwEW8Y3HQ8-lZX2kcIih_Q"
10	musicology.gu.se.	300	IN	TXT	"ZOOM_verify_wgSr_7vCQQy1UW2TpUNPBg"
11	lun.gu.se.	300	IN	TXT	"ZOOM_verify_w5vb2tzHRZi76k36g6YruQ"
12	economics.gu.se.	300	IN	TXT	"ZOOM_verify_vXnCRg_yS9qDTLEGZ0-5Kw"
13	valand.gu.se.	300	IN	TXT	"ZOOM_verify_VwjLqcMITQ0fonjbT47r0Q"
14	sjpa.gu.se.	300	IN	TXT	"ZOOM_verify_Vkyzq283S4-CfAbvBnwSEQ"
15	sahlgrenska.gu.se.	300	IN	TXT	"ZOOM_verify_V1P50kK6T6CgxDbJo4T70Q"
16	samfak.gu.se.	300	IN	TXT	"ZOOM_verify_uTJQReZ1S0-sADJD7AKQFA"
17	wlab.gu.se.	300	IN	TXT	"ZOOM_verify_UOSQMD6wQFmL8vNvCa3vcg"
18	humanrights.gu.se.	300	IN	TXT	"ZOOM_verify_Tw0f0TU3Qbk7CVCen-s4NA"
19	clinphys.gu.se.	300	IN	TXT	"ZOOM_verify_TSihBLtRRW6J_EkSSpblmQ"

Help
Cancel
OK

Zoom försöker sedan göra DNS uppslag på era domäner. När de lyckas så verifieras ägarskapet och ni kan ta kontroll över era domäner i Zoom.

pol.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary
psy.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary
radfys.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary
rel.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary
religion.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary
rheuma.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary
rom.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary
rut.gu.se (Verified) ☐ Manage users with the same domain ☐ Allow users with the same domain to consolidate into this account	View User Summary

Konsolidera användare från er domän

Nästa steg är att konsolidera alla användare från er domän.

globalstudies.gu.se (Verified)

☒ Manage users with the same domain

☒ Allow users with the same domain to consolidate into this account

[Save](#) [Cancel](#)

gmm.gu.se (Verified)

☐ Manage users with the same domain

☐ Allow users with the same domain to consolidate into this account

gmv.gu.se (Verified)

☐ Manage users with the same domain

☐ Allow users with the same domain to consolidate into this account

Consolidate users with the same domain

There are 5 users with this domain that are not members of your account. They will be prompted to either consolidate into your account or update their email addresses.

[Acknowledge and Continue](#) [Cancel](#)

Ni kan se hur många från en viss domän som är med i ert konto och hur många som inte är det.

The screenshot shows a Zoom user management interface. A modal window is open for the domain 'student.gu.se' (Verified). The modal title is 'User Summary for student.gu.se'. It contains the following information:

- 14971 user(s) are part of your account
- 4803 user(s) with the same domain are not part of your account

Below the list, it says: [Send an Email](#) to these users to consolidate into your account or update email addresses. At the bottom right of the modal is an 'OK' button.

The background interface shows a list of domains with checkboxes for 'Manage users with the same domain' and 'Allow users with the same domain to consolidate into this account'. Other domains visible include sskkii.gu.se, st.fack.gu.se, sts.gu.se, surgery.gu.se, and svenska.gu.se. Each domain has a 'View User Summary' link on the right.

Alla som registrerat sig i Zoom med en mailadress från er domän kommer få detta val när de loggar in.

De får välja om de vill ändra email till en email som inte tillhör er domän eller om de vill konsolidera till kontot.

The screenshot shows the Zoom 'Update Account Information' screen. At the top left is the Zoom logo, and at the top right are links for 'Support' and 'English'. The main heading is 'Update Account Information'. Below it, a message states: 'The domain associated with your email address has been claimed by Göteborgs universitet (GU.se). To retain access to your Zoom account, please select an action below. [Learn More](#)'.

There are two main options:

- Consolidate into Account**: Settings from this account will override your current account settings.
- Update Email Address**: The email you indicate here will be connected to your Zoom account.

Below these options are two buttons: 'Continue' and 'Skip for This Time'. Under the 'Skip for This Time' button, a note says: 'You will be asked to update your information the next time you sign in.'

At the bottom of the page, the copyright notice reads: 'Copyright ©2020 Zoom Video Communications, Inc. All rights reserved. Privacy & Legal Policies'.

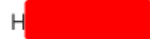
När konsolideringen är klar får användaren detta mail.

Zoom account invitation result



Zoom <no-reply@zoom.us>

Today, 2:50 PM



Your account has been switched successfully, you are now a member of the Zoom account(Göteborgs universitet (GU.se)).

Thank you for choosing Zoom.

-The Zoom Team

När vi är så här långt komna har vi möjligheten att tvinga användare att logga in med SSO och stänga av login med Facebook, Google och Apple ID. Detta görs under Admin > Advanced Security.

The screenshot shows the Zoom Admin Center interface at the URL <https://gu-se.zoom.us/account/setting/security>. The page is titled "2FA" and contains a "Sign-in Methods" section. In this section, the option "Force users to sign in with SSO if their e-mail address belongs to" is checked, with a list of domains including arab.gu.se and gu.se. A modal window titled "Select Domains" is open in the foreground, displaying a list of domains to be selected for SSO. The domains listed are adm.gu.se, african.gu.se, aikn.gu.se, ait.gu.se, akademinvaland.gu.se, allmed.gu.se, and amm.gu.se. The modal also includes "OK" and "Cancel" buttons.

PLANS & PRICING CONTACT SALES

2FA

Reset two-factor authentication for select users in your account in case of emergency

Sign-in Methods

Allow users to sign in with work email
Enable to give users permission to sign in with entering work email

Allow users to sign in with Single Sign-On (SSO)
Enabling this requires you to configure your account's [SSO settings](#) through your company's vanity URL.

☒ Force users to sign in with SSO if their e-mail address belongs to arab.gu.se, gu.se

Allow users to sign in with Google
Enable to give users permission to sign in with Google

Allow users to sign in with Facebook
Enable to give users permission to sign in with Facebook

Allow users to sign in with Apple ID
Enable to give users permission to sign in with Apple ID

Select Domains
Select which domains you want to sign in with SSO (2 / 221)

- ☐ adm.gu.se
- ☐ african.gu.se
- ☐ aikn.gu.se
- ☐ ait.gu.se
- ☐ akademinvaland.gu.se
- ☐ allmed.gu.se
- ☐ amm.gu.se

OK Cancel

Allow users to sign in with Google Enable to give users permission to sign in with Google	☒
Allow users to sign in with Facebook Enable to give users permission to sign in with Facebook	☒
Allow users to sign in with Apple ID Enable to give users permission to sign in with Apple ID	☒

Ändra emailadress automatiskt

Nu kan vi lägga till en inställning för att byte av epost i användarkatalogen ska slå igenom automatiskt vid SSO login i Zoom.

Gå till Admin > Advanced > Single Sign-On > SAML Respons Mapping.

I detta fallet används SAML-attributet eduPersonPrincipalName för Employee Unique ID i Zoom.

När användaren loggar in kommer detta attribut att läggas till i Zoom.

SAML Basic Information Mapping		
Default user type	Basic	Edit
Email address	urn:oid:0.9.2342.19200300.100.1.3	Edit Clear
First name	urn:oid:2.5.4.42 × Update at each SSO login	Edit Clear
Last name	urn:oid:2.5.4.4 × Update at each SSO login	Edit Clear
Display name	urn:oid:2.16.840.1.113730.3.1.241 × Update at each SSO login	Edit Clear
Phone number	Map to SAML Attribute	
Company	Map to SAML Attribute	
Job Title	Map to SAML Attribute	
Location	Map to SAML Attribute	
Profile Picture	Map to SAML Attribute	
Personal Link Name	Map to SAML Attribute	
Department	Map to SAML Attribute	
Kaltura User ID	Map to SAML Attribute	
Employee Unique ID 	urn:oid:1.3.6.1.4.1.5923.1.1.1.6	Edit Clear

Här ser vi i Operation Logs att en användare loggat in och fått sin emailadress uppdaterad.

Reports > User Activity Reports > Operation Logs

From: 08/19/2020 To: 08/20/2020 Search by target email All Categories Search Export

Maximum report duration: 1 Month

Time	Operator	Category	Action	Operation Detail
Aug 20, 2020 05:23:05 PM	System (SAML Response Mapping)	User	Update	Update SSO User [redacted]@student.gu.se - Email address: from [redacted]@student.gu.se to [redacted]@student.gu.se

Felsökning

Gå till Admin Advanced Single Sign-On SAML Respons Logs för felsökning.

Här filtrerar jag på misslyckade SSO loginförsök.

SAML SAML Response Mapping SAML Response Logs Document Disable Single Sign-On

From: 08/24/2020 To: 08/25/2020 Tracking ID Failed Search

Status	Error Code	Email/NameID	Tracking ID	Request Time(Europe/Stockholm)	
Failed	2104	[redacted]@student.gu.se	WEB_8[redacted]35684	Aug 25, 2020 10:26:58 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_ff[redacted]511b	Aug 25, 2020 8:38:10 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_aC[redacted]20ea01	Aug 25, 2020 4:58:12 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_5Z[redacted]c0a73	Aug 25, 2020 4:57:27 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_6V[redacted]19d7	Aug 25, 2020 3:38:30 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_bc[redacted]e2c369	Aug 25, 2020 2:31:49 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_3s[redacted]483fc	Aug 25, 2020 2:29:55 PM	View Detail
Failed	2104	[redacted]@psy.gu.se	WEB_2S[redacted]a4a5f	Aug 25, 2020 2:20:42 PM	View Detail
Failed	2104	[redacted]@psy.gu.se	WEB_cC[redacted]65ea	Aug 25, 2020 2:20:27 PM	View Detail
Failed	2104	[redacted]@psy.gu.se	WEB_fd[redacted]a2b1	Aug 25, 2020 2:19:36 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_cS[redacted]c1d78	Aug 25, 2020 1:14:21 PM	View Detail
Failed	2104	[redacted]@student.gu.se	WEB_6s[redacted]abf1	Aug 25, 2020 12:55:08 PM	View Detail

Här filtrerar jag på en viss användare som hörde av sig och hade problem.

SAML

SAML Response Mapping

SAML Response Logs

Document

Disable Single Sign-On

From:

08/24/2020

To:

08/25/2020

Email

[REDACTED]@marine.gu.se

Failed

Search

Status	Error Code	Email/NameID	Tracking ID	Request Time(Europe/Stockholm)	
Failed	1021	[REDACTED]@marine.gu.se	WEB_56656[REDACTED]ec616dc	Aug 25, 2020 9:38:18 AM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_193e2[REDACTED]b48680c	Aug 25, 2020 9:38:13 AM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_3acca5[REDACTED]bae07	Aug 25, 2020 9:37:06 AM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_0e6b1[REDACTED]aae73f5	Aug 25, 2020 6:49:06 AM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_ae0730[REDACTED]ce03c	Aug 24, 2020 2:08:52 PM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_34511[REDACTED]538a1	Aug 24, 2020 2:06:43 PM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_62243[REDACTED]fd1db2f	Aug 24, 2020 2:03:26 PM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_2204e[REDACTED]dc7a31	Aug 24, 2020 2:02:43 PM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_920feb[REDACTED]f9d8b19	Aug 24, 2020 1:40:21 PM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_0cb75[REDACTED]fc4746	Aug 24, 2020 11:22:42 AM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_a7e3d[REDACTED]f7b59a	Aug 24, 2020 10:00:22 AM	View Detail
Failed	1021	[REDACTED]@marine.gu.se	WEB_d3948[REDACTED]0b4f878	Aug 24, 2020 10:00:16 AM	View Detail

Error Code

1021

Error Message

The user can't be added to your account automatically, please invite this user manually.