

# Contact and Organization information for Service providers



Configuration on this page should not be done on the SP only in the federation's copy of the metadata.

## Organization

| SAML tag                | SAML specification | SWAMID usage |
|-------------------------|--------------------|--------------|
| OrganizationName        | SHOULD             | MUST         |
| OrganizationDisplayName | SHOULD             | MUST         |
| OrganizationURL         | SHOULD             | MUST         |

### Name (<OrganizationName>)

Use the institutions name in short format. Use <OrganizationName xml:lang="sv"> and <OrganizationName xml:lang="en"> for different names in Swedish and English.

### Display name (<OrganizationDisplayName>)

Use the institutions name. Use <OrganizationDisplayName xml:lang="sv"> and <OrganizationDisplayName xml:lang="en"> for different names in Swedish and English.

### Organization URL (<OrganizationURL>)

Webpage with additional information about the organisation.

The following applies:

- SHALL be published via an open link without requirement to login before it is accessible.
- It is possible to have different URLs for different languages.

Example:

```
<md:Organization>
  <md:OrganizationName xml:lang="sv">Exempel</md:OrganizationName>
  <md:OrganizationName xml:lang="en">Example</md:OrganizationName>
  <md:OrganizationDisplayName xml:lang="sv">Exempelorganisationen</md:OrganizationDisplayName>
  <md:OrganizationDisplayName xml:lang="en">Example organization</md:OrganizationDisplayName>
  <md:OrganizationURL xml:lang="sv">https://www.exempel.se/</md:OrganizationURL>
  <md:OrganizationURL xml:lang="en">https://www.exempel.se/en</md:OrganizationURL>
</md:Organization>
```

## ContactPerson

### ContactType (<ContactPerson contactType="xx">)

Shall be one of types technical, support, administrative, billing or other. SWAMID require technical or support contact points but highly recommends use contacts in metadata of technical, support, administrative and security by other.

The "other" type is mainly used by IdPs and SPs that have SIRTFI

### EmailAddress (<EmailAddress>)

A contact address for the function. SWAMID recommends function addresses. SWAMID does NOT recommend personal email addresses due to GDPR as this information is published in metadata.

### Name (<SurName> and <GivenName>)

Use one or both (when the specification was written, personal contacts were envisioned)

Organisationen (<Company>)

Name of your organisation

TelephoneNumber (<TelephoneNumber>)

The number that can be used to reach the contact.

| SAML tag                 | SAML specification | SWAMID usage |
|--------------------------|--------------------|--------------|
| contactType              | MUST               | MUST         |
| EmailAddress             | SHOULD             | MUST         |
| SurName and/or GivenName | SHOULD             | MUST         |
| Company                  | MAY                | MAY          |
| TelephoneNumber          | MAY                | MAY          |

Example

```
<md:ContactPerson contactType="administrative">
  <md:GivenName>IT Management</md:GivenName>
  <md:EmailAddress>mailto:it-management@exempel.se</md:EmailAddress>
</md:ContactPerson>
<md:ContactPerson contactType="technical">
  <md:GivenName>IT Operations</md:GivenName>
  <md:EmailAddress>mailto:drift@exempel.se</md:EmailAddress>
</md:ContactPerson>
<md:ContactPerson contactType="support">
  <md:GivenName>IT Helpdesk</md:GivenName>
  <md:EmailAddress>mailto:helpdesk@exempel.se</md:EmailAddress>
</md:ContactPerson>

<!-- for SIRTFI -->
<md:ContactPerson xmlns:remd="http://refeds.org/metadata" contactType="other" remd:contactType="http://refeds.org/metadata/contactType/security">
  <md:GivenName>Security Response Team</md:GivenName>
  <md:EmailAddress>mailto:abuse@exempel.se</md:EmailAddress>
</md:ContactPerson>
```